



05 May 2015

Dear Valued NOMAD User,

Aribex, Inc. has recently learned that it is likely some users are not following the recommended cleaning and maintenance procedures for the NOMAD Pro/Pro2 battery handsets. Improperly cleaning the device can lead to liquid ingress into the handset, thereby short-circuiting the internal circuit board and the internal battery pack of the NOMAD Pro/Pro2 handsets. The short circuit could cause the battery packs to overheat potentially causing damage to the enclosure rendering them unusable.

The intent of this communication is to remind you and your staff to follow the device labeling including the operator's manual and, in the event the device is inoperable or is damaged, to return the device to an authorized Aribex distributor for service. Complete cleaning and battery maintenance instructions can be found in section 2.0 of the NOMAD Pro/Pro 2 Operator Manual, portions of which are reiterated below:

Cleaning:

- Routinely use a non-acetone based disinfectant wipe (according to chemical manufacturer's recommendations) to disinfect the exterior surfaces of the NOMAD Pro/Pro2 and the handset in between use on each patient.
- Leave the handset connected to the NOMAD Pro/Pro2 and wipe down all surfaces of the device.
- Unplug the charging cradle before cleaning.
- Do not spray disinfectants or cleaners directly on the NOMAD Pro/Pro2 device, handsets, charging cradle, or AC power supply. The connecting areas are open to ingress and damage to your device may result.

Security, Storage, and Transportation:

- The NOMAD Pro/Pro2 should not be operated if it has been dropped or if performance degrades; it should be returned to an authorized Aribex distributor for evaluation. When finished for the day with the NOMAD Pro/Pro2, detach the handset. For long-term storage, it is recommended to fully recharge the handsets every three months.
- When the battery is fully charged, remove from the charging cradle.

Usage and Duty Cycle:

- As a safety feature, the NOMAD Pro/Pro2 will not emit X-rays with insufficient voltage (low battery).
- The NOMAD Pro/Pro2 is also designed to avoid damage from overheating. The minimum duty cycle rating for maximum exposure (the relationship between duration and frequency of exposures taken during a rolling 60 second period) is 1:60.
- Do not operate the NOMAD Pro/Pro2, the handset, charging cradle, or AC power supply if equipment was subjected to moisture (wetting, immersion, or soaking). Return to Aribex for service. NOMAD Pro/Pro2 should not be used in environments where flammable cleaning agents are present.



- Do not open the housings. Doing so will void the warranty. There are no user serviceable parts inside the NOMAD Pro/Pro2, handset, charging cradle, or AC power supply. The NOMAD Pro/Pro2 should not be used in environments where flammable cleaning agents are present. Locate the charging cradle away from the normal patient environment.

Radiation Safety:

- The X-ray unit may be dangerous to patient and operator unless safe exposure factors, operating instructions, and maintenance schedules are observed.

Thank you for being a continuing user of the NOMAD Pro/Pro2. If there are any questions, please contact Aribex customer service at 801-226-5522 or 866-340-5522, or via email at support@aribex.com.

Sincerely,

A handwritten signature in black ink, which appears to read "Sanjay Ahuja". The signature is written in a cursive, flowing style.

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